## ATTACHMENT A

# **IMPORTANT EMISSION RECALL NOTICE**

#### Dear Suzuki Owner:

Your vehicle is equipped with an improperly functioning on-board emission-related diagnostic system that does not comply with California regulations. To address this problem, Suzuki has decided to conduct a Voluntary Emission Recall Campaign involving your vehicle.

Affected vehicles are certain 2004 Suzuki Verona vehicles sold or registered in California, New York, Massachusetts, Maine and Vermont. These vehicles have a fault in the control logic of the Engine Control Module (ECM) which can cause the Malfunction Indicator Lamp (MIL) to fail to illuminate for certain types of malfunctions.

To correct the problem described above, your Suzuki dealer will replace the ECM in your vehicle with an ECM that has improved control logic. The recall service will be done at no cost to you for parts or labor.

Please contact your Suzuki dealer to schedule an appointment for this important Emission Recall. Instructions have been sent to your dealer and parts are available. This service can be completed in less than thirty minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer how much additional time may be necessary. If you no longer own this vehicle, please complete the enclosed postage-paid reply card and return it to us.

If your dealer does not make the correction without charge and within a reasonable period of time, we recommend you contact the American Suzuki Customer Relations Department at (800) 934-0934.

### IMPORTANT NOTICE FOR CALIFORNIA RESIDENTS

The California Air Resources Board requires that all applicable emission recall campaigns be completed prior to California registration renewal. If you do not have this recall campaign performed, you will not be able to renew your California vehicle registration. After completing the recall service, your California Suzuki dealer will give you a "Proof of Correction Certificate". If required, present this certificate to the Department of Motor Vehicles when renewing your California registration.

The State requires that every vehicle must pass an emission test (SMOG Check) every two years and before it is sold. Without the free service we are providing, your vehicle may be more likely to fail this test and require that you make costly repairs.

## ATTACHMENT A (Con't)

In order to ensure your full protection under the emission warranty provisions, it is recommended that you have your vehicle serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Eligibility for the recall service will not be denied solely because you used non-Suzuki parts or had repairs performed by someone other than an authorized Suzuki dealer.

We regret any inconvenience this Emission Recall may cause, but we are certain you understand our interest in your continued satisfaction with Suzuki products.

Sincerely,

AMERICAN SUZUKI MOTOR CORPORATION